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Arizona Corporation Commission 1200 W. Washington St. Phoenix, AZ 85007

Subject: Docket Number W-01344A-15-0251

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In 2013 this issue started on docket number W-01344A-12-0336. If you pull up the archive video broadcast for this docket number dated Feb 5, 2013, you will see Don Kelland, owner, CEO, single stock holder and statutory agent for the Tacna Water Company state that Tacna residents deserve canal water. For some reason this wasn't taken as a concern by the commission even though, there was letters addressing it as the only real concern the residence had. There is many issues you will see and hear from Nancy Miller stating things about the state of the equipment that weren't true at all and without any real knowledge of the company.

You will also learn of complaints about the water killing all citrus trees, grass, eats water heaters every four to five years, fill ice trays and brush the salt off the ice and use in a salt shaker (save a dime there I guess), which a couple of commissioners found to be funny on the streaming archives, The water is NOT potable and being sold anyway and has been pretty much since 1951. It is about time to take this dead serious and put a stop to not having safe and usable water when there is a safe water available and affordable.

Available potable water, the WMIDD which has control of the canal water, has stated to another resident of Tacna in a meeting with them, that water is available to Tacna in the amount of 100 acre feet, is paid up and current to date. This is a paid amount if it is used or not. The amount paid keeps the right to usage up to date and not sold off to another requirement. This \$3000.00 paid annually allows the usage of the first 100 acre feet by the Tacna Water Company, over the 100 acre feet comes at an additional cost. THE point is, potable water is more than available.

People in Tacna have become more involved and have asked question of the Management company for the water company. They have been told by the Tacna Water Management that the arsenic reports have been posted in the post office, not true according to the post master, they also said it was posted at the chevron service station, also not true, they don't even have a posting board, they are a gas station, since when is that a valid area to post public notice to the residence or how would the residence know to look to these places without being notified of the location of notices? Oh, by the way, the manager of the stations husband was in the station when questioned and made his authoritarian presence known of how daring a person ask a question, course us in Tacna know this person, the sheriff department doesn't admit this persons stupid behavior as a deputy. This answer to a simple question shows the management

company does not tell the truths to a question hoping no one will question it. (Just a note here: The EPA doesn't seem to show a real concern with arsenic with either the well water or with the canal water being a real threat to humans, guess not since we have been using the well water since 1951.) It seems a shame that the people in Tacna pay a full rate for water, then have to go out and buy drinking water or have it delivered.

I can't understand the statement that the line and equipment to the canal or equipment is in dies-repair. Another outright either lie or total lack of knowledge of the water company's equipment or the state of the water system. The line from the canal to the tank was installed under Don Kelland's control of not more than 6 years ago using PVC. He did run canal water for a very short time, a private party has canal rights (since the late 60's), ran a line to tacna to their private property, paid the WMIDD cost and uses it to this date. Along comes the tacna water company (in the last 6 years), runs their line parallel to this private line, supplies water for a couple months and now it is in dies-repair? The FACT is, it needs a pump, costing between \$1400 and \$2000, line is in, needs to run a static test, isolate the leaks if any (which I would doubt), fix the leaks if any found. Kelland ran canal water for a short period of time which would imply the filtrations equipment must be in place, if not, okay, what would it cost to take care of the requirement (a cost from a reputable company).

I have been in touch with a person in Tacna who has a degree in accounting and he has shown me the PL (profit and loss for the tacna water management company). Not knowing one thing about accounting it is hard for me to understand much.....but from what Nancy Miller is turning in, it looks to be a pure amateur type accounting attempt, maybe better than I can do,,,, or maybe not. I was amazed that she made some entries such as she didn't know who the stock holders were (since she is the secretary), then turns in the annual report (doc#04982867) listing the sole stock holder as Don Kelland. Not being an accountant, don't know, but just seems like true no accounting ability or just sloppy.

Okay, enough of this... Time to step up people, as Bob Burns said in 2013," how did this get so out of control?" It is obvious, not one person checks with the people involved, check facts of the people who the issues effect, make a real account of the P&L but just sit back and wait for the application from a Corporation, make remarks sounding good, go home, have dinner with the family and just think you did a good job. There are ALWAYS people who know what you really do for what you were elected to do. The people here in Tacna want Canal Water, filtered and POTABLE water.

Howard V. Halter

P.S. As before, I am more than willing to talk to anyone of the CC or staff on this issue.